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Renata Hesse
Trial Attorney
Antitrust Division
Department of Justice
601 D Street NW, Suite 1200
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Dear Ms. Hesse:


I am writing with regards to the pending settlement between the Department of Justice and the Microsoft Corporation.

In my opinion, the finding of fact in the case of the federal government versus Microsoft, overlooked the most important point: whether or not there has been harm to consumers. We hear conflicting reports – (a) that the company's dominance in the market has resulted in higher prices and (b) that their dominance has produced a trend of prices dropping lower than cost for consumers.

How do consumers feel? In even the most recent public opinion polls, most consumers express their approval of Microsoft and the company's products. The reality of it is that the high-tech industry develops and changes so rapidly that since the trial began the face of the industry has changed, Linux has made great strides in the market with their operating system and several software companies have closed the gap between themselves and Microsoft.

I am sure that most consumers would be in favor of ending the lawsuit against Microsoft. The proposed settlement would end the suit and that is exactly what consumers are looking for. I urge the Judge to approve the settlement.

Sincerely,


Scott B. Glynn